## Prospect Theory

- Kahneman \& Tversky
- Modification of EUT
- Utilities not evaluated in absolute sense
- Evaluated wrt reference point
- Utilities not multiplied by objective probabilities
- Multiplied by the $\pi$ function instead


## Framing Effects

- Imagine the US is preparing for an outbreak of disease which is expected to kill 600 people. 2 programs are proposed:
- Program A: 200 people will be saved
- Program B:
- 1/3 prob 600 people saved
- 2/3 prob no people will be saved
Reference Point: 600 deaths


## Alternative Framing



- Program C: 400 people will die
- Program D: $1 / 3$ probability no people will die, 2/3 probability 600 people will die

Reference Point: status quo (no deaths)

## Regret Theory

- People overweight anticipated feelings of regret when the difference between outcomes is large


## Allais Paradox

- \$1,000 w/probability of 1.0
- \$1,000 w/probability of . 89
- \$5,000 w/probability of .10
- \$0 w/probability of regret .01


## Regret Theory

- People overweight anticipated feelings of regret when the difference between outcomes is large

Ticket Numbers

| Option | $1-9$ | $10-21$ | $22-24$ |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- |
| A | $\$ 24$ | $\$ 0$ | $\$ 0$ | $\leftarrow$ | Chance of not getting <br> $\$ 24$ similar to that of <br> not getting $\$ 16$, and $\$ 24$ |
| B | $\$ 0$ | $\$ 16$ | $\$ 0$ |  | better outcome |

## Irrationality

- 2 accounts of irrational decisions
- Prospect Theory
- Regret Theory
- Is regret important?
- Should it be included when calculating utilities?
- Bounded Rationality
- Limited Processing Resources
- Huge Amount of Information


## Heuristics \& Biases

- Heuristics - cognitive shortcuts
- Use of heuristics leads to various judgment biases
- Double-edged sword
- Used by experts, Usable by novices
- Can be misleading


## Kahneman \& Tversky



- Deviations from rational judgment result from use of heuristics
- Anchoring \& Adjustment
- Availability
- Representativeness


## Anchoring \& Adjustment

- Strategy in which estimation begins with an initial anchor and adjusts estimate in light of incoming information
$1 \times 2 \times 3 \times 4 \times 5 \times 6 \times 7 \times 8=512$
$8 \times 7 \times 6 \times 5 \times 4 \times 3 \times 2 \times 1=2,250$
$=40,320$



## Availability Heuristic

- Tendency to form a judgment on the basis
$---n_{-}$
125 of what's readily
--_ing
880 brought to mind


## Tversky \& Kahneman (1974)

- If a word of 3 or more letters is taken randomly from an English text, is it more likely that the word starts with $r$ or has $r$ as its 3 rd letter?
- Availability reflects effectiveness of search strategy
- May or may not reflect actual probability


## Pros \& Cons of Availability

- Availability $\rightarrow$ Frequency
- Frequency -> Probability
- Memory distortions
- Availability not correlated
w/Probability
- Recency
- Publicity


## Von Restorff Effect

- Finding that a single non-category member embedded in a list of items from a category will be the best remembered
- Carrot
- Celery
- Cucumber
- Porsche
- Zuchini
- Eggplant
- Squash


## Solo or Token Members

Group A
5 Caucasians
1 African American

Tape
6 voices

Group B
3 Caucasians
3 African Americans

- Statements attributed to African American remembered better in group A than group B
- Statements attributed to the African American were more negatively evaluated in group $A$ than group $B$


## Hindsight Bias

- Tendency to overestimate probability you would have predicted X, once you know $X$ occurred
- Arkes \& colleagues
- 4 Hindsight Groups
- Assigned 2-3x > probability estimates to the "correct" diagnosis than did the foresight group



## Availability \& Hindsight

- Availability of correct outcome outweighs other evidence
- Even when consciously 'ignoring' it
- Hindsight Bias can lead outside observers to an inadequate appreciation of original difficulty of a decision
- Medical Diagnosis
- Airline Operation


## Causal Schema

- Evaluate the probability of an event via the difficulty you have imagining a plausible scenario leading to that outcome
- Good for understanding events and stories
- The careless man threw a cigarette out the window. The forest won't be restored in our lifetime.
- Use of causal schemas to estimate probabilities can be misleading


## Down Side of Causal Schemas

- People have limited imaginations
- Overestimate likelihood of events consistent w/causal schemas
- Predicting daughter's eye color from mother's eye color vs. mother's eye color from daughter's
- Predicting scores on a short quiz from performance on a 10 -hour exam, or vice versa


## Representativeness Heuristic

- Evaluate evidence by judging it's similarity to the outcome
- What's the probability that exemplar E is a member of category C?
- How many features typical of $C$ does $E$ have?
- Lots: Probable!
- Few: Improbable...


## Steve

- Steve is very shy and withdrawn, invariably helpful, but with little interest in people, or in the world of reality. A meek tidy soul, he has a need for order and structure and a passion for detail.
- What's the probability that he's a
- Farmer
- Pilot
- Doctor
- Librarian


## Conjunction Fallacy

Which of the following events is the most likely?

1. That a man is under 55 and has a heart attack
2. That a man has a heart attack
3. That a man smokes and has a heart attack
4. That a man is over 55 and has a heart attack

## Conjunction Fallacy

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## Representativeness Heuristic and Bayes Theorem

$\mathrm{P}(\mathrm{O} \mid \mathrm{E})$<br>$\mathrm{P}(\mathrm{O})$<br>P(~O)<br>$\mathrm{P}(\mathrm{E} \mid \mathrm{O})$<br>P(E|~O)<br>Probability of Outcome given Evidence<br>Base Rate (Prior Probability of Outcome)<br>Inverse of Base Rate (1-P(O))<br>Hit Rate (Prob of Evidence given Outcome)<br>False Alarm Rate



## An Example

Given that Harold talks to strangers, how likely is it that he is an extravert?
(What is the probability of the outcome given the evidence?)
Evidence: Harold talks to strangers
$=\mathrm{T}$
Outcome: Harold is an extravert
$=\mathrm{X}$

Evidence: Harold talks to strangers
Outcome: Harold is an extravert
Assume
P(Outcome): Base Rate of being an extravert
P (Evidence): Probability of talking to strangers P(E\&O): Probability of being extraverted and talking to strangers
$=\mathrm{T}$
$=\mathrm{X}$
$p(X)=.6$
$p(T)=.85$
$p(T \& X)=.6$

## Harold

Assume
P(Outcome): Base Rate of being an extravert

$$
p(X)=.6
$$

$P($ Evidence $)$ : Probability of talking to strangers

$$
p(T)=.85
$$

$P(E \& O)$ : Probability of being

Calculate
Likelihood: Probability of evidence given outcome $p(T \mid X)=p(T \& X) / p(X)$
.6/. 6

1 extraverted and
talking to strangers
$p(T \& X)=.6$

## $p(X \mid T)$

But what is the probability of the outcome given the evidence? $\mathrm{p}(\mathrm{X} \mid \mathrm{T})$

$$
\begin{aligned}
\mathrm{p}(\mathrm{X} \mid \mathrm{T}) & =\mathrm{p}(\mathrm{X} \& \mathrm{~T}) / \mathrm{p}(\mathrm{~T}) \\
& =.6 / .85 \\
& =.71
\end{aligned}
$$

Some people who talk to strangers are not extraverts.

## Representativeness Heuristic and Bayes Theorem

$\mathrm{P}(\mathrm{O} \mid \mathrm{E})$<br>$\mathrm{P}(\mathrm{O})$<br>P(~O)<br>$\mathrm{P}(\mathrm{E} \mid \mathrm{O})$<br>P(E|~O)<br>Probability of Outcome given Evidence<br>Base Rate (Prior Probability of Outcome)<br>Inverse of Base Rate (1-P(O))<br>Hit Rate (Prob of Evidence given Outcome)<br>False Alarm Rate



## Probabilities vs. Frequencies

The probability of breast cancer is $1 \%$ for a woman at age 40 who participates in routine screening. If a woman has breast cancer, the probability is $80 \%$ that she will get a positive mammography. If a woman does not have breast cancer, the probability is $9.6 \%$ that she will get a positive mammography. A woman in this age group had a positive mammography in a routine screening. What is the probability that she actually has breast cancer?

## High Base Rate Low Base Rate

P(Illness)=. 10<br>P(~IIlness) $=.90$<br>$P($ E|lllness $)=.80$<br>P(E|~Illness)=. 20<br>$P($ Illness $\mid E)=$<br>.80(.10)<br>$.10(.80)+.9(.80)$<br>=. 01

P(Illness)=. 01
P(~Illness) $=.99$
$P($ ㅌ|llliness $)=.80$
$\mathrm{P}($ E| $\mid$ Illness $)=.20$
$\mathrm{P}($ Illness $\mid \mathrm{E})=$
.80(.01)
$.01(.80)+.99(.80)$
$=.004$

## Base Rate Neglect

- $85 \%$ cabs green
- $15 \%$ cabs are blue
- Witness: "Cab was blue."
- Witness: 80\% accurate when identifying colors in similar conditions
- What's the probability that the cab in the accident was blue?
- Survey Says: 80\%
- Bayes Says: 41\%

